

QUALITY POLICY

(Dp-01-ENG; rev 10)

COFEM, S.A. dedicates its business activity to:

DESIGN, MANUFACTURE AND COMMERCIALIZE FIRE EXTINGUISHING AND DETECTION SYSTEMS

The Management of COFEM S.A. considers as strategic objectives the following points

- Achieve full satisfaction of its customers by strictly complying with the contracted requirements and satisfy, as far as possible, their expectations.
- Maintain a high level of innovation in the process of design and manufacture of its products within the framework of a system aimed at continuous improvement.
- To punctually comply with the rules and legal regulations applicable to all the company's activities.
- Achieve maximum motivation on Quality in all its contributors.

To achieve these objectives, the Management of the company is committed to leading and promoting the execution of the following actions

- Establish and maintain an effective Quality Management System, perfectly harmonized with the rest of the functions of the Management.
- Within the framework of said System, the determination of conformity of the work to the contractual and normative requirements will always be supported by objective results and evidence.
- Establish the necessary regulations to know the degree of satisfaction of their clients, as well as their needs and expectations.
- Define, in the review by the Management, the objectives consistent with this quality policy. They will be defined at least once a year and will be reviewed quarterly.
- Ensure that the Management and the technical, administrative and production staff, are fully familiar with the Objectives and the Company Policy through dissemination and training activities at all levels.

The Quality System of the company is based on the requirements of the **UNE-EN-ISO 9001: 2015 standard**.

Magnolia Fernández



CEO
May 2018