

QUALITY POLICY

(Dp-01-ENG; rev 11)

COFEM, S.A. dedicates its business activity to:

DESIGN, MANUFACTURE AND COMMERCIALIZE FIRE EXTINGUISHING AND DETECTION SYSTEMS

The Management of COFEM S.A. considers as strategic objectives the following points

- Achieve full satisfaction of its customers by strictly complying with the contracted requirements and satisfy, as far as possible, their expectations.
- Maintain a high level of innovation in the process of design and manufacture of its products within the framework of a system aimed at continuous improvement.
- To punctually comply with the rules and legal regulations applicable to all the company's activities.
- Incorporate sustainability and climate change criteria into the company's activities to contribute to the mitigation and adaptation to climate change.
- Achieve maximum motivation on Quality in all its contributors.

To achieve these objectives, the Management of the company is committed to leading and promoting the execution of the following actions

- Establish and maintain an effective Quality Management System, perfectly harmonized with the rest of the functions of the Management.
- Within the framework of said System, the determination of conformity of the work to the contractual and normative requirements will always be supported by objective results and evidence.
- Establish the necessary regulations to know the degree of satisfaction of their clients, as well as their needs and expectations.
- Define, in the review by the Management, the objectives consistent with this quality policy. They will be defined at least once a year and will be reviewed quarterly.
- Ensure that the Management and the technical, administrative and production staff, are fully familiar with the Objectives and the Company Policy through dissemination and training activities at all levels.
- Promote and encourage a culture of sustainability and environmental responsibility among all employees.

The Quality System of the company is based on the requirements of the **UNE-EN-ISO 9001: 2015 standard**.

Magnolia Fernández



CEO
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